

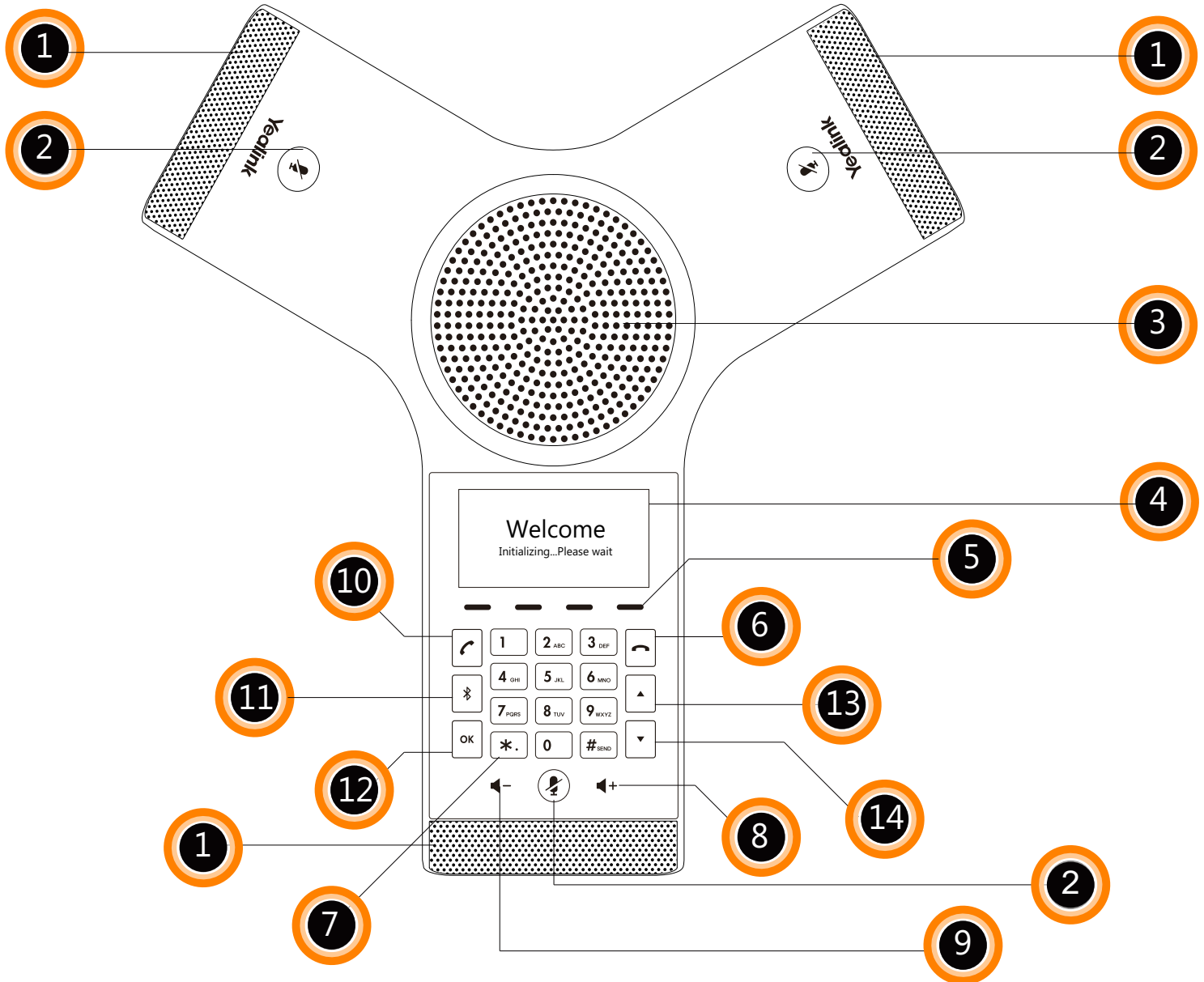
Flip Connect Yealink CP920 Quick User Guide



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|----------------------|-------------------------|
| 1 Microphone | 7 Keypad |
| 2 Mute Key | 8 Volume(+) Key |
| 3 Speaker | 9 Volume(-) Key |
| 4 LCD Screen | 10 Off-hook Key |
| 5 Soft Keys | 11 Bluetooth Key |
| 6 On-hook Key | 12 OK Key |

Making Calls

Do one of the following:

- Tap  .
Enter the phone number, and then tap , ,  or the **Send** soft key.
- Enter the phone number.
Tap , ,  or the **Send** soft key.

Answering Calls

Tap ,  or the **Answer** soft key.

Ending a Call


Tap  or the **End Call** soft key.

Call Mute and Unmute

To mute a call:

Tap , the mute key LED illuminates solid red.

To unmute a call:

Tap  again to unmute the call. The mute key LED illuminates solid green.

Call Hold and Resume

To hold a call:

Tap the **Hold** soft key during a call.

To resume a call:



Tap the **Resume** soft key during a call.

Conference Call

To host a conference.

1. Tap the **Conf** soft key during a active call. The call is placed on hold.
2. Enter the number of the second party, and then tap the **Send** soft key.
You can also select a contact from **Directory** to join into a conference.
3. Tap the **Conf** soft key again when the second party answers.
4. Repeat steps 2 to 3 to join more parties in the conference.

To manage the individual participant:

1. Tap the **Manage** soft key during the conference.
2. Tap  or  to select desired participant, do the following:
 - Tap the **Far Mute** soft key to mute the participant. The muted participant can hear everyone, but no one can hear the muted participant.
 - Tap the **Remove** soft key to remove the participant from the conference.
 - Tap the **Split All** soft key to split the conference call into individual calls on hold.